



Fall River Valley Community Services District

PO Box 427, 24850 3rd St
Fall River Mills, CA 96028
(530) 336-5263

District Use Only
Acct #
Loc #
Rec. By

Leak Adjustment Request

Account Holder Name: _____

Phone: _____ Email: _____

Water Service Address: _____

Date Leak Noticed: _____ Leak Location: _____

How was the leak noticed: _____

Date repaired: _____ Leak Repaired By: _____

In the space below, provide a clear and specific explanation of what appliance, fixture or type of piping was leaking and what steps and materials were used to permanently repair the leak:

Customer must agree to all following terms (initial each):

I understand that if granted, my account will not be eligible for another adjustment for 1 year and that adjustments are granted in the form of account credit.

I understand that I must be in good financial standing with the District to receive an account credit.

I understand that if I appeal a denied application, the general public will have access to the records of that appeal.

Signature: _____

Date: _____

First Name

Last Name

By checking this box and typing my name below, I am electronically signing my application.



Leak Adjustment Policy

Type:	Water Use Efficiency
Title:	Leak Adjustment
Description:	Establishes procedures for water bill adjustment due to the leaks
Policy Updated Date:	Initial Date:

Leaks occasionally occur that are outside of the customer's control resulting in an unusually high water bill. Water bill adjustments due to leaks (leak adjustment credits) are granted on a case by case basis.

To request a leak adjustment credit, the customer must submit a leak adjustment form to the District at 24850 3rd St, Fall River Mills, CA 96028 or by email to amber@frvcsd.org.

Leak adjustment credit:

- May be requested only for the most recent billing period(s)
- May be granted for up to two billing periods depending on the time and circumstances of the leak.
- Is granted not more than once in any 1 year period for each account location.
- Is applied as a credit on the customer's water bill.

During a pending leak adjustment request, the customer must continue to make timely water bill payments to avoid late fees and penalties. The minimum payment during such period is based on the average water bill for the account.

Customers who submit a leak adjustment request may be eligible for a credit in the amount of the water leak, which is determined by calculating the average water use for the previous 12 month period, prior to when the leak occurred.